

Important Memo:

Re: Tech Insurance & Risk Management

We are pleased to introduce new insurance solutions for 202 and beyond. As you may know, there are massive problems in the Tech, Managed Services, Cyber, and now even your client and customer spaces. TechRisks.com has developed exclusive and leading solutions for tech companies. We operate insurance programs and deploy proven underwriting methodologies.

Here is some key information and documentation to immediately manage risk and insurance needs:

- TechRisks.com only works with A+ Rated Insurance Company Partners.
- We have propriety underwriting and insurance program management processes which are working very well.

Enclosed are:

- 1. TechRisks.com has a working Tech Insurance Application.
 - Full Instructions are on page #2, If you have a current policy and application, feel free to email e-contact@techrisks.com in lieu of the current application we have attached.
- 2. You can also email a copy of your existing insurance policies your company currently has in place.
 - TechRisks.com will then analyze your policies to ensure your company not only is receiving the best rates, but that all critical exposures are properly scheduled on your policies.
- 3. We will provide your company **Risk Management Services:** Including Tech MSP *Standardization, Best Practices, Contracting Analysis, and Cyber Incident Prevention, Detection & Response Solutions* for your Franchise and your customers and prospect.
 - We understand your time is limited.
 - TechRisks.com will offer your company risk management material that will not only benefit your company your employees but also be help your clients with critical exposures at hand today.
- 4. **Insurance Checklist** Coverage Comparisons for Tech MSP Providers See page #3.
- 5. Program FAQ

See page #5.

6. A fully optional broker agent insurance of record letter for existing policies elsewhere you would like us to manage for you. See page #7.

Basic Application Instructions:

The application is carefully designed to address key exposure & insurance needs.

You may only need to fill out certain sections. Note we offer **packaged solutions** so at times it is very beneficial to include the cyber, office building information.

Please view this as a sound risk management exercise that can educate and protect your company and your employees. TechRisks.com holds regular webinar sessions reviewing the risk management application and services we offer.

Noting this:

The Application is broken down into basic sections:

Section 1: Company Contact Details	page 1
Section 2: Your Basic Business Activities	page 2
Section 3: Contract & Legal Basic Info	page 3
Section 4: Cyber Security Risk Management	page 4
Section 5: Your office / building info	page 5
Section 6: Workers Comp / Employee Liabilities:	page 6
Miscellaneous	page 7
Section 7: Claims Experience	page 7
Section 8: Supplement (if company owns Autos)	page 8-9

(Sections #5 - building info & #6- workers comp are optional but recommended)

If you prefer, you can appoint TechRisks.com as your broker agent of existing insurance policies you may have in place elsewhere. This is fully optional.

To do this we would need a **broker agent insurance of record letter from you.**

- TechRisks.com and underwriting partners, if needed will use the broker of record letter and this application is not needed necessarily if at all, at this immediate time.
- As a courtesy, we will analyze your risks and exposures in entirety, making recommendations that may help you and your compan.
- We will prefill and upload as much information into our program systems, our application if needed to ensure your company is insured correctly.

We are excited to help you manage your insurance and risk needs.

If you have any questions please call us toll free 866.355.7475 at or email e-contact@techrisks.com.

Thanks very much for your consideration!



Insurance: TechRisks.com <u>E-Contact@TechRisks.com</u> Toll: 866.355.7475 Tel: 267.803.1371



Checklist

Coverage Comparisons for Tech MSP Providers

Coverages Technology Errors and Omissions Liability Broad For Definition of Technology Coverage for Breach of Contract Predefined tech activities that restrict covered wrongful acts	Tech Package #1	Tech Package #2	Tech Package #3	Your Local Provider
Broad For Definition of Technology Coverage for Breach of Contract	Best pricing	Best in class Cyber Coverages & Claims Servicing	For Larger, More Complex Risks	
Broad For Definition of Technology Coverage for Breach of Contract		.1	.1	.1
Coverage for Breach of Contract	√ √	√	√ √	many offer E&O only
Predefined tech activities that restrict covered wrongful acts	Yes	Yes	Yes	with no cyber coverages
	No	No	No	Many MSPs are ineligible
Network Security & Privacy Liability	√	√		
Privacy Losses including HIPAA	V	√	V	
lacks / Viruses / Spearphishing	√	√	√	
Loss of Service / Data Jnauthorized Access / Use / Identity Theft	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	√ √	√ √	
Hacks / Viruses / Spearphishing	√ √	V √	√	
System Interruption / System Damage & Interruption	√	V	V	
Rogue Employee Coverage	√	√	√	
Regulatory Fines & Penalties	Policy Limit	Policy Limit	Policy Limit	
PCI Fines & Penalties Vrongful Collection	Policy Limit Not a defined term	Policy Limit No Coverage	Policy Limit Defense Only	
Digital & Non-Digital Media	√ √	Both Included	Policy Limit	
All Forms of Data	Defined Wrongful Act & Terms	√	V	
Beach of Privacy Statement	Not a defined term	√	V	
st Party Coverages (1st Party is Your Own Companies Direct Losses)	√	√	V	
egal Advice / "Breach Coach"	Breach coach included in Hub Portal	Policy Limit	Policy Limit	
Forensic Costs	√ ,	Policy Limit	Policy Limit	
Orisis Management & Public Relations Notification Costs, Credit Monitoring & Identity Restoration	1	Policy Limit	Policy Limit	
Notification Costs, Credit Monitoring & Identity Restoration Notification & Credit Monitoring Outside the Limit?	Included Limits	Policy Limit √	Policy Limit No	
Entire Incident Response Outside the Limit?	Included Limits	√ ————————————————————————————————————	No	
Business Interruption Security Failure	Policy Limit	Policy Limit	Policy Limit	
Business Interruption System Failure	Policy Limit	Policy Limit	Policy Limit	
Business Interruption Waiting Period	Policy Limit	8 Hours	8 Hours	
Dependent Business Interruption Security Failure Dependent Business Interruption System Failure	\$100,000 \$100,000	Policy Limit Policy Limit	\$1,000,000 \$1,000,000	
Dependent Business Interruption Vendor Type	Likely -Not a defined term	IT Providers Only	IT Providers Only	
Dependent Business Interruption Waiting Period	8 hours	8 Hours	12 Hours	
ndemnity Period Maximum	6 Months	12 Months	6 Months (4 for Dependent)	
Data Restoration	Policy Limit	Policy Limit	Policy Limit	
Cyber Extortion	\$250,000	\$250,000	Policy Limit	
Bricking	√ 	Policy Limit	\$1,000,000	
Reputation Harm /oluntary Shutdown	N N	Policy Limit Policy Limit	\$1,000,000 Policy Limit	
Proof of Loss	Not a defined term	\$25,000	No Coverage	
Cyber Crime	√	√		
Social Engineering Coverage	\$250,000 Not a defined term	\$250,000	\$250,000, Includes Products	
Social Engineering Authentication Required	Not a defined term	No Authentication required \$50,000	No Authentication Challenge \$50,000	
Funds Transfer Fraud	\$250,000	\$250,000	\$250,000	
elecom Fraud	\$250,000	\$250,000	\$250,000	
Cryptojacking / Utility Fraud	specific wording	\$250,000	\$250,000	
<u>Miscellaneous</u>	√	√	√	
E&O / Network Security / Cyber Limits Offered* (TechRisks.com Excess Underwriter	Generally up to \$10M r can provide follow form excess limits to meet your ne	capped at \$2M eeds and contract requirements)	capped at \$2M	
Copyright / Trademark Infringement of Intellectual Property	√	√	V	
Covered Territory	U.S. and territories	Full Worldwide	Full Worldwide	
Civil Liability Coverages, not just negligence	√ 	1		
Punitive and Exemplary damages where allowed by law AM Best Rating	A (+)	A (+)	A (+)	
Option to Add on the below	7.(1)	,,(1)	,,(1)	
General Liability for bodily injury & property damage	Basic option only*	V	No	
Product Liability	Basic option only*	√	No	
Personal / Advertising / Libel / Slander / Defamation	Basic option only*	√ ,	No	
Tenants Legal Liability for damages to rented premises Hired and Non-Owned Auto	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	√ √	No No	
Business Property (computers, furniture, equipment)	Capped at \$25,000*	∨ √	No	
	No*	√	No	
Employee Benefits Liability	"\$1,000*	\$10,000 plus taxes and fees	\$20,000 plus taxes and fees	
TechRisks Package Minimum Premiums	1	V	1	
TechRisks Package Minimum Premiums	20 plus years	20 plus years	20 plus years	
		. √	√	
TechRisks Package Minimum Premiums Claim Information	Preferred Law firm handles claims			
Claim Information Years of Experience in the Market	Not a defined term	√	No	
Claim Information Years of Experience in the Market n-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible	Not a defined term √	No No	√	
Claim Information Years of Experience in the Market n-House Incident Response Team Any One Claim for Incident Response		√ No Yes with final approval No	No √ Yes with final approval No	
Claim Information Years of Experience in the Market n-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval?	Not a defined term √ Yes with final approval needed	Yes with final approval	√ Yes with final approval	
Claim Information Years of Experience in the Market In-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval? Pay on Behalf of for Extortion Demands? Cyber Incident Response Services	Not a defined term √ Yes with final approval needed specific wording √	Yes with final approval No √	√ Yes with final approval No	
Claim Information Years of Experience in the Market In-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval? Pay on Behalf of for Extortion Demands? Claims Handling / Responsiveness	Not a defined term √ Yes with final approval needed	Yes with final approval	√ Yes with final approval	
Claim Information Years of Experience in the Market In-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval? Pay on Behalf of for Extortion Demands? Cyber Incident Response Services Claims Handling / Responsiveness Data Breach Prevention Information	Not a defined term √ Yes with final approval needed specific wording √	Yes with final approval No √	√ Yes with final approval No	
Claim Information Years of Experience in the Market In-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval? Pay on Behalf of for Extortion Demands? Claims Handling / Responsiveness	Not a defined term √ Yes with final approval needed specific wording √	Yes with final approval No √	√ Yes with final approval No	
Claim Information Years of Experience in the Market In-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval? Pay on Behalf of for Extortion Demands? Cyber Incident Response Services Claims Handling / Responsiveness Data Breach Prevention Information Dark web monitoring	Not a defined term √ Yes with final approval needed specific wording √ Average to Good **** √ √	Yes with final approval No √	√ Yes with final approval No	
Claim Information Years of Experience in the Market In-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval? Pay on Behalf of for Extortion Demands? Cyber Incident Response Services Claims Handling / Responsiveness Data Breach Prevention Information Dark web monitoring Deep scanning	Not a defined term √ Yes with final approval needed specific wording √ Average to Good **** √ No	Yes with final approval No √	√ Yes with final approval No	
Claim Information Years of Experience in the Market In-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval? Pay on Behalf of for Extortion Demands? Cyber Incident Response Services Claims Handling / Responsiveness Data Breach Prevention Information Dark web monitoring Deep scanning Cybersecurity Advice Cyber Risk Assessment Real Time Threat Alerts	Not a defined term √ Yes with final approval needed specific wording √ Average to Good **** √ No	Yes with final approval No √	Yes with final approval No Average to Good ****	
Claim Information Years of Experience in the Market In-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval? Pay on Behalf of for Extortion Demands? Cyber Incident Response Services Claims Handling / Responsiveness Data Breach Prevention Information Dark web monitoring Deep scanning Cybersecurity Advice Cyber Risk Assessment Real Time Threat Alerts Data Privacy Sample Policies	Not a defined term √ Yes with final approval needed specific wording √ Average to Good **** √ No No No	Yes with final approval No V Best in Market ***** V V V V V V V V V V V	Yes with final approval No Average to Good ****	
Claim Information Years of Experience in the Market In-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval? Pay on Behalf of for Extortion Demands? Cyber Incident Response Services Claims Handling / Responsiveness Data Breach Prevention Information Dark web monitoring Deep scanning Cybersecurity Advice Cyber Risk Assessment Real Time Threat Alerts Data Breach Cost Calculator	Not a defined term √ Yes with final approval needed specific wording √ Average to Good **** √ No No No	Yes with final approval No √	Yes with final approval No Average to Good ****	
Claim Information Years of Experience in the Market In-House Incident Response Team Any One Claim for Incident Response Yanishing Deductible Can Insured select their own vendors with carrier approval? Pay on Behalf of for Extortion Demands? Cyber Incident Response Services Claims Handling / Responsiveness Data Breach Prevention Information Dark web monitoring Deep scanning Cybersecurity Advice Cyber Risk Assessment Real Time Threat Alerts Data Privacy Sample Policies	Not a defined term √ Yes with final approval needed specific wording √ Average to Good **** √ No No No No √ No No	Yes with final approval No V Best in Market ***** V V V V V V V V V V V	Yes with final approval No Average to Good ****	

^{*} This information is not to be relied upon for a final determination of coverage. Please read the actual policy for a final coverage determination.

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^{**} The total payable is for reference only. Any premium, taxes, and fees will be reviewed and re-calculated at the time of binding. Please see the individual quote letters and policies for additional information.

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Years of Experience

We are a full time Tech Insurance & Risk Management Firm!!

	V		
TechRisks.com and our Lead Underwriter offers the below:			_
General Liability for bodily injury & property damage	Unlimited (industry standard is \$1M or \$2M)	per contract requirements)	_
Product Liability / Completed Operations	" ditto"		
Personal / Advertising / Libel / Slander / Defamation	" ditto"		_
Tenants Legal Liability for damages to rented premises	\$300,000.00		
Hired and Non-Owned Auto	Yes		
Property Insurance			
Computer Equipment in your care custody, control or owned	√		_
Office Equipment / Furniture	\vee		
Property off Premises	$ \sqrt{} $		-
Property in Transit	\vee		
Data Center Coverage	Yes if applied for		MAGE
Business Income And Extra Expense Interruption Coverage	. · · · · · · · · · · · · · · · · · · ·		
Water Back-up and Sump Overflow	\vee		
Option to add:			-
Employee Benefits, Employment Practices Liability & Crime	√		
Minimum Premiums			
General Liability	\$250*		
Businessowners GL Property Package	\$450*		
			mod
AM Best Rating	A (+)		
Years of Experience	Since 1882		
Ranking (P&C)	#1 in size and customer claims servicing		
Workers Comp	√		
Workers Comp & Employers Liability	\$500K or \$1M limit options however we can describe the second of the sec	offer state min limits upon request	
Ranking (P&C)	#1 in size and customer claims servicing		
Years of Experience	Since 1970's		
AM Best Rating	A (+)		
Minimum Premiums	\$100-200*		7
	based on employee count, payroll and class code	e job descriptions	
of your existing current workers comp policy, loss history, underwriter Commercial Auto	√		
For Owned Autos	\$500K or \$1M limit options however we can d	offer state min limits upon request	
AM Best Rating			
	A (+)		
Ranking (P&C)	#1 in size and customer claims servicing		
Ranking (P&C) Minimum Premiums			
	#1 in size and customer claims servicing based on VIN numbers, Vehicle and Driver Info		
Minimum Premiums ADDITIONAL PRODUCTS AVAILABLE THROUGH TECH	#1 in size and customer claims servicing based on VIN numbers, Vehicle and Driver Info	√	
Minimum Premiums	#1 in size and customer claims servicing based on VIN numbers, Vehicle and Driver Info RISKS MARKETPLACE \$25K to 1M limit options		
Minimum Premiums ADDITIONAL PRODUCTS AVAILABLE THROUGH TECH Employer's Practices Liability	#1 in size and customer claims servicing based on VIN numbers, Vehicle and Driver Info RISKS MARKETPLACE \$25K to 1M limit options		
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ADDITIONAL PRODUCTS AVAILABLE THROUGH TECH Employer's Practices Liability (this is critical for claims of wrongful termination, harassment, discriminate Crime / Theft of Property / ERISA BOND COVERAGES Fiduciary Liability Directors and Officers Insurance	#1 in size and customer claims servicing based on VIN numbers, Vehicle and Driver Info RISKS MARKETPLACE \$25K to 1M limit options ion, etc Due to staffing & marketplace issues, we reco \$25K to 1M limit options upon request upon request	mmend all clients have this coverage)	
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ADDITIONAL PRODUCTS AVAILABLE THROUGH TECHI Employer's Practices Liability (this is critical for claims of wrongful termination, harassment, discriminated Crime / Theft of Property / ERISA BOND COVERAGES Fiduciary Liability Directors and Officers Insurance (Protection for owners personal assets and corporation liabilities for mismon Ranking (P&C) Minimum Premiums CYBER LIABILITY FOR YOUR CLIENTS CYBER LIABILITY Note: Just because an Client gets hacked or suffers a ransomware	#1 in size and customer claims servicing based on VIN numbers, Vehicle and Driver Info RISKS MARKETPLACE \$25K to 1M limit options ion, etc Due to staffing & marketplace issues, we reco \$25K to 1M limit options upon request upon request anagement, employee, vendor, client and shareholders #1 in size and customer claims servicing Best Rates in Marketplace Market Leading Coverage & Limit Options attack, that does not mean the MSP is liable. What	mmend all clients have this coverage) claims) at if your clients cause a loss & damage your firm	?
Minimum Premiums ADDITIONAL PRODUCTS AVAILABLE THROUGH TECHI Employer's Practices Liability (this is critical for claims of wrongful termination, harassment, discriminated Crime / Theft of Property / ERISA BOND COVERAGES Fiduciary Liability Directors and Officers Insurance (Protection for owners personal assets and corporation liabilities for mismon Ranking (P&C) Minimum Premiums CYBER LIABILITY FOR YOUR CLIENTS CYBER LIABILITY	#1 in size and customer claims servicing based on VIN numbers, Vehicle and Driver Info RISKS MARKETPLACE \$25K to 1M limit options ion, etc Due to staffing & marketplace issues, we reco \$25K to 1M limit options upon request upon request anagement, employee, vendor, client and shareholders #1 in size and customer claims servicing Best Rates in Marketplace Market Leading Coverage & Limit Options attack, that does not mean the MSP is liable. What mployee or someone opens an email they shouldn't	mmend all clients have this coverage) claims) at if your clients cause a loss & damage your firm	?
ADDITIONAL PRODUCTS AVAILABLE THROUGH TECH Employer's Practices Liability (this is critical for claims of wrongful termination, harassment, discrimination of the property / ERISA BOND COVERAGES Fiduciary Liability Directors and Officers Insurance (Protection for owners personal assets and corporation liabilities for mismon Ranking (P&C) Minimum Premiums CYBER LIABILITY FOR YOUR CLIENTS CYBER LIABILITY Note: Just because an Client gets hacked or suffers a ransomware what if your end user independently gets breached, have a rogue end they insured for Business Email Compromise (scam) BEC and conduction of the property of the providers or services? When they insured the property of the pro	#1 in size and customer claims servicing based on VIN numbers, Vehicle and Driver Info RISKS MARKETPLACE \$25K to 1M limit options ion, etc Due to staffing & marketplace issues, we reco \$25K to 1M limit options upon request upon request nanagement, employee, vendor, client and shareholders #1 in size and customer claims servicing Best Rates in Marketplace Market Leading Coverage & Limit Options attack, that does not mean the MSP is liable. What in the management of the cyber exposures today? That if they use outdated software, network hardware	mmend all clients have this coverage) claims) at if your clients cause a loss & damage your firm thave? that is not secure or fail to deploy patches and necessary that is not secure and necessary that is not secure and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that is not secure or fail to deploy patches and necessary that the fail to deploy patches and necessary that the fail to deploy patches and necessary that the fail to deploy patches are the fail to deploy patches and necessary that the fail to deploy patches are the fail to deploy patches and necessary the fail to deploy patches and the fail to deploy patches and the fail to deploy patches are the fail to deploy patches and the fail to deploy patches are the fail to deploy patches and the fail to deploy patches are the fail to deploy patches and the fail to deploy patches are the fail to deploy patches and the fail to deploy patches are the fail to deploy patches and the fail to deploy patches are the fail t	
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This information is not to be relied upon for a final determination of coverage and pricing. Please read the actual policy provided for a final coverage determination.

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26 Years



TechRisks.com FAQ's

1. Why is TechRisks.com offering E&O Cyber option? I only want Cyber.

If you are an MSP. Most insurance companies will not insure your class type. The few insurance companies that do require the Tech Errors and Omissions be bundled with the Cyber Liability Some insurance companies especially the local agent type agents / companies often provide basic professional liability coverage but either is silent or specifically excludes network security and cyber liability. TechRisks.com has access to those markets but they are not our

If you have limited Professional E&O, regardless of the broker agent you use, the insurance companies will not insure cyber network security losses and there more than likely are no cyber incident response protections / services included your basic Professional Liability policy.

2. "I am a tech guy and I don't speak insurance".

- a. That is fine and we will help you as much as we possibly can with the latter.
- b. Nomenclature can be confusing.
- c. If you have any problems with the applications or quotes you receive, we will answer your questions.
- d. Many of our apps are prefilled as a courtesy on several critical questions to be confirmed.
- e. Do not believe we are being short or even too long winded in responses at times. This varies based on manyvariables and issues in the marketplace.
- f. Insurance policies are legal contracts between your company- the first party and our insurance company partners—the second party.

 TechRisks.com takes our fiduciary responsibility to protect all client's and partners very seriously and will answer any questions you have.
- g. Email e-contact@techrisks.com or call us directly at 267-803-1371 you have questions or to set up an evite time.
- h. We will be glad to set aside time to review all Tech liability and exposure issues your firm should be focused on.

3. I am not an MSP, why am I being classified, charged and rated as one.

Does your website note you provide IT Managed Services? Do you have ongoing managed service agreement or similarcontracts with you clients?

MSP Definition: Described as, managed service provider (MSP) is a third-party company that remotely manages acustomer's information technology (IT) infrastructure and end-user systems. MSPs are hired to perform a defined set ofday-to-day management services. These services may include network and infrastructure management, security andmonitoring.

If the answer is no, great we have a streamlined one-page application and market leading rates as a non-MSP.

4. Why is a copy of existing prior retroactive date needed by most insurance companies to provide a quote for Tech E&OCyber.

E&O Cyber policies are written on what is called a claims made and reported basis.

Definition. Claims-Made and Reported Policy — a type of claims made policy in which a claim must be both made against the insured and reported to the insurer during the policy period for coverage to apply.

What Is Prior Acts Coverage? Prior acts coverage is an insurance policy feature that covers claims made on insurable events that occurred prior to a policy's purchase. This benefits you as the insured and simplifies insurance matters for holders of liability insurance who change insurance providers.

Thus, if you have E&O Cyber insurance, we need that basic information. Even if it is a screenshot.

5. Why am I being charged taxes and fees.

This varies according to insurance company, state requirements and regulations. Certain policies are filed and taxed in aspecific manner which requires filing and other wholesale brokerage fees. Further some polices are written on a specialtysurplus lines basis which will be disclosed. All TechRisks.com Insurance Carrier Underwriting Partners are AM Best A ratedor better (often A+). Certain states have basic disclosure or other notices included and some require either TechRisks.comprincipal signature or your signature.

Clear instructions and additional information can be provided if needed.

6. Billing.

Certain policies are direct billed by the insurance company, others are broker agency billed. We will clearly provide payment details and instructions. Direct bill often provides 1 pay, 2 pay, 4 pay or 10 pay options. Most E&O Cyber Policies for MSP's are due in full. Payments are often by check, by wire, by PayPal with a nominal fee or bypremium financing (the latter often requires 25% down, followed by 9 payments and your overall costs increase by roughly5-6% currently).

7. Servicing

Certain policies are serviced directly by the insurance company, This includes certificate of insurance requests.

Most E&O Cyber Policies for MSP' are serviced directly by TechRisks.com, We will provide certificates for those policiesupon receipt of the name and address of your client, bank, landlord, building property manager or whomever is requesting evidence of insurance by emailing e-contact@techrisks.com

TechRisks.com will assist in any changes, including new office locations, updating, or scheduling new employees, increased limits and additional coverage requests.

8. Independent Contractors / Subs / 1099's

For most Errors and Omissions / General Liability policies, your firm would be covered for the work that independent contractors do solely on your companies' behalf. However, our insurance carriers' policies would likely defend and and and and indemnify your firm. If your subcontractor / independent 1099 are sued, they are own their own. This is largely standardacross the board for insurance carriers.

Also, most if not all insurance carriers are going to turn around and sue a contractorfor a loss they caused on any insurance policy.

Some insurers require sub-contractors to carry insurance (often general liability and workers comp).

We recommend subs haveit and they in turn provide your firm certificates of insurance with additional insured status. If they need coverage, have them contact e-contact@techrisk.com, even if they can only spend \$250 on a GL policy.

Next, what happens if they damage your site, systems, or property? You thus want the ability to make a claim against or sue them on a separate policy of their own if they cause you a loss or a claim.

9. I am Tech Provider / MSP. Why doesn't my E&O Cyber package insure my clients?

You company is liable for your technology products and services. Our E&O Cyber policies will defend and indemnify your firm for alleged negligent acts, errors and omissions, including network and cyber liability coverages for most insureds of ours (exception is if you selected E&O only without Cyber).

Many end user clients are having problems with their own cyber insurance. Lawyers and TechRisks.com strongly recommend your clients have their own cyber liability insurance for multiple reasons to protect your and their own interests, assets and systems.

Here is some info for you and your clients on cyber.

CYBER LIABILITY FOR YOUR CLIENTS

If you are a Tech Service Provider: We feel duty bound & strongly recommend that your firm and your end-user clients obtain cyber insurance against these disruptive incidents.

Make sure your Technology & MSP Standards, Best Practices, Contracts and Cyber Incident Response Plans are up to date. If you need help or assistance in this area, please let us know. End user clients are getting hacked and blaming MSP's.

Just because an End-User Client gets hacked or suffers a ransomware attack, that does not mean the MSP is liable. What if your clients cause a loss & damage your firm?

What if they independently get breached, have a rogue employee or someone opens an email they shouldn't have? Are they insured for Business Email Compromise (scam) BEC and other cyber exposures today? What if they use multiple technology providers or services? What if they use outdated software, network hardware that is not secure or fail to deploy patches and necessary upgrades in a timely manner.

One of our MSP's had a loss and it is not clear the MSP has any liability. In turn the cyber loss is likely solely end user clients full responsibility, including lost funds and financial losses, not the MSP. Thus...

The current environment compels us as professionals to offer cyber coverage to each and every client.

For a quick Cyber Liability Quote for your client, simply email or have client email answers to these basic questions and return to e- contact@techrisks.com

We at TechRisks.com stand ready to assist!

(see attached brief cyber application)

This information is not to be relied upon for a final determination of coverage and pricing. Please read the actual policy provided for a final coverage determination.

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APPLICATION: CYBER LIABILITY FOR YOUR CLIENTS

Basic Underwriting Questions

- 1. Company Exact Legal Name:
- 2. What is the insured's website?
- 3. Primary Premises physical Address: (confirm both physical and mailing address if different)
- 4. Phone number:
- 5. What are the insured's operations?
- 6. What are the insured's revenues?
- 7. Number of Employees
- 8. Number of Clients
- 9. If you know the number of record accounts, please advise. Generally, this is PCI and PII records.
- 10. Does the applicant accept payment card (credit or debit card) transactions? Yes or No? If yes, Is the applicant compliant with PCI Yes or No
- 11. Does the applicant deal with protected health information as defined by HIPAA? Yes or No? If yes, Is the applicant compliant with HIPAA and HITECH Act? Yes or No?
- 12. DOES THE APPLICANT OWN OR OPERATE ANY OTHER BUSINESS UNDER THE SAME LEGALENTITY THAT WILL NOT BE QUOTED ON THIS APPLICATION? Yes or No?
- 13. HAS ANY POLICY OR COVERAGE BEEN CANCELLED / NON-RENEWED OR HAS THE APPLICANTFILED FOR BANKRUPTCY DURING THE PAST 5 YEARS? Yes or No?

Which of the following IT security controls does the applicant have in place?

- a. Antivirus and Firewalls (Windows 10 or higher qualifies for <10 employees): Yes or No or unknown.
- b. Encryption of Sensitive Data at Rest and In Transit: Yes or No or unknown.
- c. Encryption and Endpoint Protection on Mobile Computing Devices: Yes or No or unknown.
- d. Formal Vulnerability Management and Software Patching Procedures: Yes or No or unknown.
- e. Multifactor Authentication on Corporate Email: Yes or No or unknown.
- f. Multifactor Authentication on Corporate Network, Systems, and VPNs: Yes or No or unknown.
- g. Does the Applicant rely on Cloud Computing, Software-as-a-Service, or any other outsourced computer hosting for revenue-generating operations? Yes or No or unknown.
- h. Formal Data Backup and Recovery Procedures in Place and Tested Periodically: Yes or No or unknown.

NOTE If any of the above items are not correct, please let us know. BONUS Tech Risks. com can provide Cyber Incident Response Plans for you

How did you here about us or add questions / additional comments below

Please email cyber application to E-Contact@TechRisks.com

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www.TechRisks.com Toll: 1-866 355 RISK (7475) Tel: 1-267-803-1371



Broker Agent of Record Letter:

Today's Date:	
o r Business:	
Enter l	egal company name here:
Physica	al Address:
(Legal	Mailing Address if different):
Email:	
Phone	#:
Regarding: Oui	Existing Insurance Policies
========	-
Dear Sir or Mad	dam:
Please accept t TechRisks. as so	his letter as evidence of my appointment of Drawbridge Insurance Services, LLC dba as ole agent for:
All of t	he below: Check here:
	Tech E&O / Cyber Liability
	General Liability / BOP
	Property (building owned)
	Workers Comp
	Auto Insurance
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	Enter Insurance Company Name(s) & Policy numbers :
	(If unnkown, simply not send us this form and a copy of policies and we will prefill)
Insurance Serv	norizes you to release any existing and future quotes, policies and binders to Drawbridge ices, LLC. This appointment is effective this date and supersedes all previous and authorizations of this nature.
Your Name	
Signature	
Your title:	
Today's Date:	
Today 3 Date.	

Return to: e-contact@techrisks.com to the attention of BOR if possible.

